



## SELF-ISOLATION ACCOMMODATION FOR INTERNATIONAL STUDENT ARRIVALS AT CHAUCER COLLEGE

### I am an international student, will I need to self-isolate on arrival to Chaucer College?

If you are travelling to the UK from one of the [non-exempt countries](#), you will need to move into our self-isolation accommodation on arrival for 14 days. Students travelling in from exempt countries will not need to self-isolate.

### Who do I need to speak to about self-isolation accommodation?

The Accommodation Office will send pre-arrival information to you, including where to arrive and what you should expect on arriving at Chaucer College.

### Will I be charged for self-isolation accommodation?

**Yes.** Students who have a 2020/21 Accommodation Agreement with Chaucer College will be able to arrive from **13 September 2020** into self-isolation accommodation. Self-isolation accommodation shall be charged for at a daily rate equal to that of your term-time accommodation.

### Where will self-isolation accommodation be on the Chaucer College campus?

Accommodation for students arriving from countries that are required to self-isolate on arrival has been set aside in accommodation blocks A3 and A1. All bedrooms at Chaucer College are comfortable single rooms with shared kitchen facilities.

### When I arrive on the Chaucer College campus, where do I collect my key?

When you arrive, please go directly to Reception to collect your key. If you need to get in touch with us at any time, please call **01227 787800** or **07341 129272**.

### Will I be provided with bedding and kitchen equipment in my self-isolation accommodation?

**Yes.** If you are arriving from an exempt country then we will provide bedding and shared kitchen equipment. However, if a resident in your block displays symptoms and the whole block needs to isolate, we will provide individual self-catering equipment (saucepans, cooking utensils, etc.) Please contact the Accommodation Office if you have any questions ([accommodation@chaucercollege.co.uk](mailto:accommodation@chaucercollege.co.uk)).

### How will I be able to eat in self-isolation accommodation?

Chaucer College will **not** provide any meals during your stay, so it is strongly recommended that self-isolating residents arrange an online food delivery well in advance of their arrival date.

There are three supermarkets that currently deliver to Chaucer College:

- [Sainsbury's](#)
- [Tesco](#)
- [Asda](#)

### Will I be provided with cleaning equipment?

**Yes.** Your self-isolation accommodation will be provided with cleaning materials free of charge. Your accommodation will be deep cleaned prior to your arrival, but Chaucer College will not undertake any communal cleaning (hallways, bathrooms, etc.) during your 14-day isolation period.

Accommodation blocks are divided into three floors and each floor has a communal kitchen. If required, each kitchen will be supplied with a *Kitchen Usage Rota* so that you can plan your time in the shared space with other students while maintaining distance from one another. You will be expected to tidy and clean up after yourselves in this shared space.

We will provide each accommodation floor with bin bags for kitchen and bedroom rubbish. Once full, bags should be tied shut and then disposed of in the large bins outside, situated in the car park opposite the accommodation blocks.

### What support can I access while in self-isolation accommodation?

The University of Kent [Student Support and Wellbeing team](#) is on hand to offer free support to all students experiencing distress arising from psychological, emotional or mental health issues. This service runs independently of Chaucer College.

If you require support with your accommodation itself, please contact the Accommodation Office on **07341 129272** or Reception on **01227 787800** or our Porters on **07986 814642**.

### What happens after 14 days of self-isolation?

After the quarantine period is over, you will move to your permanent term-time residence. The Accommodation Office will arrange key collection with you at the end of your isolation period.

### What happens if I show symptoms of COVID-19 during isolation?

If anyone shows symptoms of COVID-19, the whole accommodation block must remain in isolation whilst the relevant testing protocols are followed. Please inform the Accommodation Office immediately on **07341 129272** or the Porters on **07986 814642** if you display symptoms of COVID-19.

### I still have a specific question on self-isolation accommodation, who can I speak to?

If you are unsure about anything or still have some questions, please contact our Accommodation Office ([accommodation@chaucercollege.co.uk](mailto:accommodation@chaucercollege.co.uk)).