



IELTS Enquiry on Results Form

Part A

Notes for candidates on the submission of Enquiries on Results (EOR)

- 1 You can choose to undertake an Enquiry on Results – which means having your IELTS test re-marked
You must make this request within six weeks of your test date. Your test will be sent to the head office of British Council or IDP: IA for re-marking by Senior Examiners
- 2 You can choose to have one or more parts of your test re-marked. The fee is the same regardless
- 3 You will be charged a fee as determined by the Test Partners. You will receive a full refund if your result is changed to a higher band score
- 4 Complete the form below and forward it with your original Test Report Form and payment to the IELTS Administrator at your test centre. The IELTS centre can inform you of the required fee
- 5 The re-mark is done by trained Clerical Markers and senior examiners employed by British Council and IDP: IA
- 6 British Council / IDP: IA Head Office will notify your test centre of the re-mark result. Your result will normally be available in 2 to 21 days, depending on several factors including the number of sections requested for remark. If you have not received a response after 28 days, please contact your test centre.
- 7 You will receive an EOR letter stating your final result status. You should make all enquiries regarding the progress of your re-mark to your original test centre.

To be completed by the candidate

Test date:	/ /
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Centre name:		Centre number:	
Candidate name:		Candidate number:	

Candidate's address:				
Please circle the test/s to be re-marked:	Listening	Reading	Writing	Speaking
Candidate signature:				Date: / /

Please pay the £110 IELTS Enquiry on Results fee via the link to our online Flywire payment provider on the IELTS page of our website. Please post your completed IELTS Enquiry on Results Form and your original IELTS Test Report Form (IELTS Certificate) to IELTS Administrator, Chaucer College Canterbury, University Road, Canterbury, Kent, CT2 7LJ. Note that a copy of your IELTS Test Report Form is NOT ACCEPTABLE, it must be the original. As such, you are advised to post it by recorded delivery or special delivery.